CA-NV AWWA Water Loss Technical Assistance Program

Wave 4 Water Audit Level 1 Validation Document

Utility Provided

Water System Name: Nevada Irrigation District **Water System ID Number:** 2910023/Lake Wildwood **Water Audit Period:** Calendar 2016

Water Audit & Water Loss Improvement Steps:

In 2016 the District expanded record keeping of water used in water quality flushing activities to include outages, so that this could be reported in unbilled unmetered usage. Additionally, amounts drained for storage tank maintenance are logged for same use. The District performed electronic calibration of treatment plant meters. Per the recommendation from the 2015 audit, the District confirmed that unbilled meter uses are not double counted in billed metered use. Further, the District removed capital project costs from annual operating costs as recommended.

Certification Statement by Utility Executive:

This water loss audit report meets the requirements of California Code of Regulations Title 23, Division 2, Chapter 7 and the California Water Code Section 10608.34 and has been prepared in accordance with the method adopted by the American Water Works Association, as contained in their manual, *Water Audits and Loss Control Programs, Manual M36, Fourth Edition* and in the Free Water Audit Software version 5.

Remleh Scherzinger, P.E.	General Manager		9/25/17
Executive Name (Print)	Executive Position	Signature	Date

CA-NV AWWA Water Loss Technical Assistance Program

Wave 4 Water Audit Level 1 Validation Document

Validator Provided

Audit Information:

Utility: Nevada Irrigation District – Lake Wildwood PWS ID: 2910023

System Type: Potable Audit Period: Calendar 2016

Utility Representation: Sue Sindt, Chip Close, Aurora Tipton, Casey Strong

Validation Date: 7/13/2017 Call Time: 9:00am Sufficient Supporting Documents Provided: Yes

Validation Findings & Confirmation Statement:

Key Audit Metrics:

Data Validity Score: 63 Data Validity Band (Level): Band III (51-70)

ILI: 0.51 Real Loss: 10.73 (gal/conn/day) Apparent Loss: 6.62 (gal/conn/day)

Non-revenue water as percent of cost of operating system: 0.7

Certification Statement by Validator:

This water loss audit report has been Level 1 validated per the requirements of California Code of Regulations Title 23, Division 2, Chapter 7 and the California Water Code Section 10608.34.

All recommendations on volume derivation and Data Validity Grades were incorporated into the water audit. ☒

Validator Information:

Water Audit Validator: Will Jernigan / Jeff Cappadona (support) Validator Qualifications: Contractor for CA-NV AWWA Water Loss TAP

#	AWWA Water Audit Input	Code	Final DVG	Basis on Input Derivation	Basis on Data Validity Grade
1	Volume from Own Sources	VOS	6	Supply meter profile: WTP with 1 effluent mag meter. VOS input derived from: SCADA reads from production meter as archived. Comments: Input derivation from supporting documents confirmed. Exclusion of non-potable volumes confirmed.	Percent of own supply metered: 100% Signal calibration frequency: Signal span calibration confirmed from provided reports. Perform regular maintenance. Annual calibration activities started in 2016. Volumetric testing frequency: None. Volumetric testing method: n/a. Percent of own supply volumetrically tested: n/a. Comments: No additional comments.
2	VOS Master Meter & Supply Error Adjustment	VOS MMSEA	4	Input derivation: Reflects annual tank storage change. Net storage change included in MMSEA input: Yes. Comments: No additional comments.	Supply meter read frequency: Continuous. Supply meter read method: Automatic logging via SCADA telemetry. Frequency of data review for trends & anomalies: Monthly. Storage levels monitored in real-time: Yes. Comments: No additional comments.
3	Water Imported	WI	n/a		
4	WI Master Meter & Supply Error Adjustment	WI MMSEA	n/a		
5	Water Exported	WE	n/a		
6	WE Master Meter & Supply Error Adjustment	WE MMSEA	n/a		
7	Billed metered	BMAC	4	Customer meter profile: Age profile: Most meters approximately 15 years old from AMR conversion in 2002. Reading system: AMR ~95%, AMI ~5%. Read frequency: Bi-monthly. Comments: Lag-time correction is employed in input derivation – this is automatically conducted within the billing software, believed to be at the account level. Input derivation from supporting documents confirmed. Lake Wildwood BMAC is the total of the 10315 district consumption table.	Percent of customers metered: 100% Small meter testing policy: Reactive - complaint based or flagged-consumption testing only. Number of small meters tested/year: Very few. Large meter testing policy: Reactive - complaint based or flagged-consumption testing only. Number of large meters tested/year: Very few. Meter replacement policy: Upon failure only. All new installs are cell-based AMI meters.

#	AWWA Water Audit Input	Code	Final DVG	Basis on Input Derivation	Basis on Data Validity Grade
				UMAC volumes associated with leakage adjustments were relocated back into BMAC, as these volumes are indeed billed just at a lower rate. BMAC also includes temporary hydrant meters. Exclusion of non-potable volumes confirmed.	Number of replacements/year: Not quantified. Billing data auditing: Standard billing QC, plus review of volumes by use type each billing cycle. Comments: No additional comments.
8	Billed unmetered	BUAC	10	Profile: Tanker fills that are not metered. Input derivation: Quantified by count of tanker fills. Small volume and reliable estimation method. Comments: No additional comments.	Policy for metering exemptions: All connections require metering. Comments: Site-specific estimation methods, highest confidence.
9	Unbilled metered	UMAC	2	Profile: District facilities only. Leakage adjustments originally in this input were relocated to BMAC. Input derivation: Direct from meter readings. Comments: Input derivation from supporting documents confirmed.	Policy for billing exemptions: Limited to own facilities. Comments: Meter management practices not characterized.
10	Unbilled unmetered	UUAC	5	Profile: Operational flushing and fire department usage. Comments: Flushing activities greatly scaled back due to drought. Custom California default of 0.25%xWS utilized.	Comments: Default grade applied.
11	Unauthorized consumption	UC	5	Comments: Default input applied.	Comments: Default grade applied.
12	Customer metering inaccuracies	CMI	3	See BMAC comments regarding meter testing & replacement activities. Input derivation: Rudimentary estimate. Comments: No additional comments.	Characterization of meter testing: Limited (upon request or consumption flag only). Characterization of meter replacement: Limited (upon failure only). Comments: No additional comments.
13	Systematic data handling errors	SDHE	5	Comments: Default input applied.	Comments: Default grade applied.
14	Length of mains	Lm	8	Input derivation: Totaled from GIS based map. Hydrant leads included: Yes. Comments: No additional comments.	Mapping format: Digital. Asset management database: In place but separate from GIS system. Currently on Lucity, planning to migrate to another system in near future. Map updates & field validation: Accomplished through normal work order processes.

#	AWWA Water Audit Input	Code	Final DVG	Basis on Input Derivation	Basis on Data Validity Grade
					Comments: No additional comments.
15	Number of service connections	Ns	8	Input derivation: GIS spatial query, then compared against standard report run from billing system with close agreement. Basis for database query: Location or other premise-based ID. Comments: No additional comments.	CIS updates & field validation: Accomplished through normal meter reading processes. Estimated error of total count within: 2%. Comments: No additional comments.
16	Ave length of cust. service line	Lp	10	Comments: Default input and grade applied, as customer meters are typically located at the property boundary given California climate.	
17	Average operating pressure	AOP	4	Number of zones, general profile: Not quantified, but there are many zones due to widely varying topography. Large number of PRVs and booster stations. Typical pressure range: 20-200. Input derivation: Calculated as simple average from analysis of field data. Comments: No additional comments.	Extent of static pressure data collection: Hydrant pressures taken during routine system flushing and/or hydrant testing. Characterization of real-time pressure data collection: Basic - telemetry or pressure logging at boundary points (supply locations, tanks). Hydraulic model: One was developed recently but has not been calibrated. Comments: No additional comments.
18	Total annual operating cost	TAOC	10	Input derivation: Select Comments: Confirmed costs limited to water only, and water debt service included.	Frequency of internal auditing: Select Frequency of third-party CPA auditing: Select Comments: Select
19	Customer retail unit cost	CRUC	10	Input derivation: Weighted average developed from consumption by rate. Sewer charges are not applicable. Comments: No additional comments.	Characterization of calculation: Weighted average composite of all rates. Input calculations have been reviewed by an M36 water loss expert. Comments: No additional comments.
20	Variable production cost	VPC	4	Supply profile: Own sources only. Import reflected in audit is from a different district but same utility. Primary costs included: Treatment chemicals and supply & distribution power. Secondary costs included: None currently included. Comments: No additional comments.	Characterization of calculation: Primary costs only. Input calculations have not been reviewed by an M36 water loss expert. Comments: No additional comments.

Key Audit Metrics

(~) VALIDITY Data Validity Score: 63 Data Validity Band (Level): Band III (51-70)

(#) VOLUME ILI: 0.51 Real Loss: 10.73 (gal/conn/day) Apparent Loss: 6.62 (gal/conn/day)

($) VALUE Annual Cost of Apparent Losses: $22,333 Annual Cost of Real Losses: $2,898

Infrastructure & Water Loss Management Practices:

Infrastructure age profile: Average network age of 30-40 years. Infrastructure replacement policy (current, historic):$250,000 each year allocated to mains renewal – aggregate for all 7 NID districts. Service renewals handled responsively within operating budget.

Estimated main failures/year: Aggregate for NID about 20, but less of this occurs in the Lake Wildwood district.

Estimated service failures/year: Aggregate for NID about 200, with much of this occurring in the Lake Wildwood district.

Extent of proactive leakage management: None currently in place.

Other water loss management comments: No additional comments.

Comments on Audit Metrics & Validity Improvements

The Infrastructure Leakage Index (ILI) of 0.51 describes a system that experiences leakage at 0.51 times the modeled technical minimum for its system characteristics. While this system may experience low volumes of leakage, the ILI after level 1 validation indicates that advanced validation is warranted before conclusions can be made regarding the system's leakage. At least one of the following scenarios may contribute to this result:

- **Water Supplied (both Own Source and Imported Water) may be understated**. This can occur if supply meters are under-registering more significantly than is currently reflected in the Master Meter Error & Supply Adjustment (MMSEA). This can also occur if the supply volumes include uncorrected inaccuracies in the data archives due to data gaps or SCADA formula errors.
- **Authorized consumption may be overstated.** This can occur if sales volumes have not been pro-rated to align consumption with dates of actual use instead of the dates of meter reads. This can also occur if the BMAC input includes any non-potable volumes or duplication/exclusion of potable volumes.
- **The estimate of average operating pressure may be too high**, thereby overestimating the technical minimum volume of leakage for the system.

The Data Validity Score falling within Band III (51-70) suggests that next steps may be focused simultaneously on improving data reliability and evaluating cost-effective interventions for water & revenue loss recovery. Opportunities to improve the reliability of audit inputs and outputs include:

- Improved understanding of Supply Meter (Own or Import) Master Meter Error: consider adopting or increasing the rigor of a source meter volumetric testing and calibration program, informed by the guidance provided in AWWA Manual M36 – Appendix A.
- Customized estimate of Unbilled Unmetered Authorized Consumption: consider producing itemized, agency-specific estimates of unbilled unmetered (operational) uses, rather than using the default. Ensure leakage estimates are excluded.

- Improved estimation of CMI: consider a customer meter testing program which tests a sample of random meters whose stratification (by size, age, or other characteristics) represents the entire customer meter stock.

When the CA-NV AWWA Water Audit Validator (WAV) program comes online after this year, is the utility planning on having a staff member become certified to perform the Level 1 Validation for future audits? Yes.